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January 8, 2002

Box Missing Parts
Commissioner for Patents
Washington, D.C. 20231

Re: Patent Application of Dezonno et al.
Serial No. 09/997,912
Filed: November 30, 2001
MULTI-PROTOCOL AGENT TELEPHONE
SYSTEM
Our File No. 6065-83802

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First-Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on this date.

Eric D. Cohen
Date Eric D. Cohen, Reg. No. 38,110

Dear Sir:

Enclosed herewith are the following:

1. Transmittal Letter (in duplicate);
2. Copy of Notice to File Missing Parts of Nonprovisional Application;
3. Response to Notice to File Missing Parts of Application (in duplicate);
4. Executed Declaration and Power of Attorney;
5. Four (4) sheets of formal drawings; and
6. Postcard.

The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account 03-2470.

Very truly yours,

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By

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